



## **Balsall Heath Living Room Welcome Role Profile**

### **About Moseley Road Baths:**

Moseley Road Baths is a community-led swimming pool in Balsall Heath in Birmingham. Open for swimming 7 days a week, we want to support people to have healthy and active lives, as well as sharing the heritage of our amazing building with our community.

### **About Balsall Heath's Living Room:**

Balsall Heath's Living Room, situated in the iconic Gala Pool at Moseley Road Baths (MRB), is a free civic space in which people can be warm, chill out with friends or alone and engage in installations and activities. As the title suggests it will be a Living Room-like space co-designed with local residents, artists, and creative practitioners that embodies and celebrates Balsall Heath. The Gala Pool is reimagined as Balsall Heath's Living Room to continue to welcome local communities to foster a sense of collective belonging in the building. Balsall Heath's Living Room consists of three spaces:

- The first space is a warm welcome, introduction to the project and the concept of the Living Room, letting people know they are in the right place, at the right time.
- The central space includes rotating installations. This is the main area for active programming, accommodating the Baths regular engagement activities, groups, and workshops.
- The final space is a Living Room in its most traditional sense, a playful and ceremonial space to bring people together.

Balsall Heath's Living Room has taken inspiration from the social history of Moseley Road Baths. In winter months, Pool 2 (the pool currently used for swimming) was boarded up and used as a social space - including for dances! Through the Living Room we can explore this history and revel in the unique atmosphere of the Gala Pool.

### **About the Opportunity:**

The Welcome Volunteers will help audiences and guests feel at home in Balsall Heath's Living Room. They will be on hand for a chat, to help with drinks, guide people around the space and answer questions. Some may also be guiding and welcoming guests into the space from the courtyard or front entrance. Always there with a free biscuit and ready for a good conversation, welcome volunteers will play an essential role in making our visitors feel like they belong.

### **What will you be doing as part of your role?**

- You will be part of making visitors in Balsall Heath's Living room feel welcome and comfortable in the space
- You will be on hand as a friendly face, always keen to have conversations with visitors and to keep the tea and biscuits coming, as if they were at home! We encourage you to especially welcome those who visit the space alone or seem unsure about what to expect
- You will be inquisitive about people's stories
- You will help us keep Balsall Heath's Living Room a clean, tidy and a pleasant place to spend time
- You will share opportunities for other ways visitors can enjoy their visit to the baths, support the baths and get involved.

### **What will you get out of the role?**

- You will be part of an enthusiastic and varied team, get the chance to meet new people and play an active role in your community
- A chance to learn about the fantastic Birmingham based artists who have contributed to the installation
- Get valuable and transferable skills and experience hosting spaces
- A free swim once a week at Moseley Road Baths

### **How will Moseley Road Baths support you?**

- You will have an appointed contact for you to work with on site and for you to contact with any questions and feedback
- We will reimburse your travel expenses to and from volunteering
- Free tea and biscuits
- An induction and brief you on your role
- Relevant training to support you in your role
- Providing opportunities to get more involved at the Baths and pursue your interests

If you have any questions or would like to chat more about volunteering within the Living Room please contact [volunteer@moseleyroadbaths.org.uk](mailto:volunteer@moseleyroadbaths.org.uk)